

2021
REPORT



With **you**
we generate
CHANGES



Thanks FOR PROMOTING changes

Ferran Busquets,
director of Arrels Fundació.
@ferranb



Did you know that, on average, people living on the street in Barcelona have been in this situation for 4 years and 8 months? That 46% say they have been assaulted, or that 27% of people have started living on the street during the pandemic? We know all this because, we went out on the street last June to interview people sleeping rough and we confirmed a reality: the machine that drives people out of their homes and forces them to live on the streets does not stop even in times of pandemics.

But we don't stop either, nor do we want to. The fateful 2020 forced us to work from the emergency for the first time and, **in 2021, we have returned to our usual way of accompanying people, with more strength and intensity.** Did you know that we have expanded our street team and that we are now visiting people living in the streets in all the districts of Barcelona? With this stronger team, we have visited 27% more men and women, we are more present in their daily lives and we know more about the problems in the city.

At Arrels, we believe that it is possible that no one should have to sleep on the street and, to achieve this, it is necessary to bring about change. For this reason, **over the past year we have increased the number of accommodation places to guarantee a home to more people;** and that is why we have not stopped insisting to the administrations that homelessness must be solved and not just managed.

We count on you to continue to bring about change: let us know when you find a person sleeping on the street, greet your neighbours who do not have a home, get together with others in your neighbourhood to create useful services, supporting us in continuing to pressure the authorities, etc.

Thank you very much for helping us to bring about change.

Visit www.arrelsfundacio.org/dades2021 to know more!



WE ACCOMPANY

and care for homeless people towards a situation as autonomous as possible.




WE INFORM

the general public about the problems of poverty in our environment.



WE DENOUNCE

unfair situations and we provide solutions to administrations and civil society.



"I LIKE THE FACT THAT
HE DOESN'T SEEM TO BE
WORKING, HE JUST
ACCOMPANIES ME".

Alessandro,
more than two years living on the street

Read Alessandro's testimony at
www.arrelsfundacio.org/veu/alessandro

The challenges in 2022



A NEW FLAT ZERO WILL BE OPEN

We want to offer more save spaces and night-time rest for people living on the streets, as well as more individual and shared housing.



THE OPEN CENTRE WILL BE EXPANDED

Currently our open centre offers people living on the street a daytime space where they can rest, get advice and make use of basic services. The aim is to be open every day of the year.



MORE PROTECTION IN CASE OF AGGRESSION

People living on the street are exposed to violence that is often under-reported. We aim to detect more cases of violence and discrimination and to offer legal support to people.



WE WILL CONTINUE TO BUILD ALLIANCES

We will look for new ways for the public to get involved, both in the work we do as an organization as well as directly with the people living on the streets.

GET INVOLVED

With you we will make it possible #nobodysleepingonthestreet www.arrelsfundacio.org/es/colaborar

What have we done in 2021?

2,129 PEOPLE ASSISTED ♂ 88% ♀ 12%
664 PEOPLE ATTENDED FOR THE FIRST TIME

MORE THAN 17,200 HOMELESS PEOPLE ATTENDED IN 34 YEARS OF ARRELS' HISTORY

We went out to the streets

865 PEOPLE REGULARLY
VISITED BY THE
OUTREACH TEAM
▲ 27% MORE THAN IN 2020 ▲

9,543 visits

▲ 68% MORE THAN IN 2020 ▲

In June we interviewed 289 people living on the street to find out how they were doing. 46% told us, among other things, that they had been **victims of physical and/or verbal aggression**.

www.arrelsfundacio.org/es/encuesta2021

17% of the budget
to accompany people on the street and **offer basic services**



We have offered useful services

1,491 people have used the services of the open centre

486 people have used the shower service

770 people have used the wardrobe

478 people have stored their suitcase in a stable manner*.
*Barcelona does not have a public lockers service for homeless people.

671 homeless people have received guidance from the open centre

We have guaranteed accommodation

249 people

35 people have started living in a flat

53% of the budget for accommodation and social support

We have worked as a team

303 volunteers

79 workers

6,600 members and donors

205 legal aids

We move forward to make

POSSIBLE

#NOBODYSLEEPINGONTHESTREET



MORE PRESENCE ON THE STREETS

In 2021, we have strengthened our street team and this has allowed us to reach out to the whole city, meet more people and visit them on a regular basis. In total, we have visited 865 people.



A NEW MEETING SPOT

Connecting the city's residents who have a home with those who don't in order to change views. It is more than a shop, a space created to host talks, workshops and activities that break down prejudices.



WE GUIDE AND ADVICE

A total of 671 people living on the street have come to our open centre to ask where to get help. By telephone, we have also counselled more than 400 concerned neighbours.



PROPOSING TO TRANSFORM

In order to ensure that no one sleeps on the streets also requires governments to get involved. We have made policy proposals to the administration that put the focus on people living on the streets all over Catalonia.



NOBODY FORGOTTEN

We have taken to the streets to remember 69 people who lived or had lived on the street and who have left us; they were 55 years old on average. We have also created a web space so that their memory is always present.



NEW WAYS OF GETTING INVOLVED

Having dinner with friends to support each other, doing a collaborative workshop with people at work... During 2021 we have created new formulas for citizens to get involved in a common challenge: #nobodysleepingonthestreet.

Financial TRANSPARENCY

How did we distribute the expenses?

Total expenses:
4,870,644.67€



53%

HOUSING AND
SOCIAL SUPPORT



17%

FIRST RECEPTION, BASIC SERVICES
AND STREET TEAMS



6%

OCCUPATIONAL
WORKSHOP



14%

STRUCTURE AND
VOLUNTEERING



9%

RAISING AWARENESS
AND ADVOCACY



1%

MATERIAL AGAINST
COVID-19

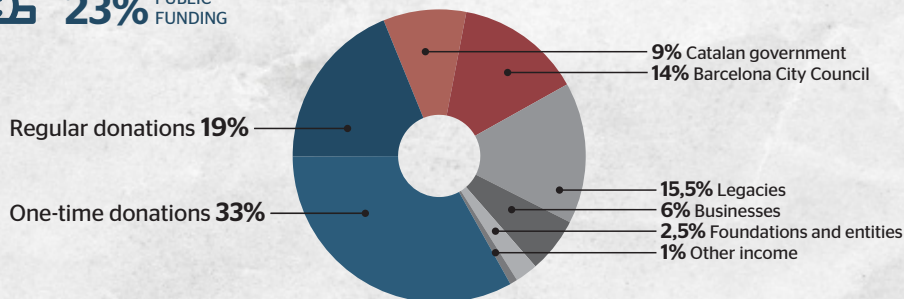
Where does the revenue come from?



77% PRIVATE
FUNDING

23% PUBLIC
FUNDING

Total income:
5,324,309.13€



Economic data audited in June 2022.

Get involved!

93 441 29 90

From Monday to Friday : From 9:30 am to 1:30 pm and from 4:00 pm to 7:30 pm

La Caixa: ES43 2100 0975 2802 0006 5046

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