

2019
REPORT

**Working together
to make our
goal possible:**

**#nobody
sleeping
onthestreet**

 **arrels**
fundació

Ferran Busquets,
Arrels Foundation director.
@ferranb



Demanding priority action from the authorities

One year more, the number of homeless people we help at Arrels has increased. In total, during 2019, 2,592 people used one of the services we offer. Some came for just one day. We were able to help some others with guaranteed housing for the whole year. Our capacity is limited and will continue to be so as the number of people living in the street continues to rise.

There is not much margin for optimism. It is increasingly difficult, for example, to rent housing for those who need it. As a society, it is not acceptable for even one person to be

living in the street. **The authorities are not making this reality a priority and we need to demand it** from the different local, autonomous, and state government bodies.

In 2019, in spite of everything, the number of people who have joined in to help our cause also grew significantly. The Arrels team — including nearly 70 contracted workers, 400 volunteers, and 5,700 people and organizations who make economic contributions, among others — will keep doing everything within our capacity **to make it possible for nobody to sleep in the street.**



We accompany

We guide homeless people towards the most independent situation possible.



We inform

The general public about the problems that poverty can cause around us.



We denounce

Unfair situations and we provide solutions to administrations and civil society.

"WHEN YOU LIVE
IN A FLAT YOU CAN
RELAX WHEN YOU
WANT, KEEP YOUR
THINGS SAFE.
YOU AREN'T SCARED"

Cornelius, 9 years living in the street



Challenges in 2020



We will renovate Arrels' residence

To make it adequate for the needs of the people who live on the street, to make it more welcoming, and to make spaces to relax in during the day.



We will be more present in the streets

Increasing the street team with volunteers and creating a team of lawyers who can go out to the street to legally assess and aid homeless people.



We will provide more housing

Taking into account the most vulnerable people, focussing on individual housing, and prioritizing people with fragile health.



We'll open a new space in the workshop

So that people can discover what we do and how to support the cause: [#nobodysleepinginthestreet](#)



We will keep fighting stereotypes

Giving a voice to homeless people, informing people of all ages as well as in the political spectrum.

GET INVOLVED

Together we'll make it possible: [#nobodysleepinginthestreet](#)
[arrelsfundacio.org](#)

What did we do in 2019?



2,592

PEOPLE ATTENDED TO

10% MORE THAN IN 2018



89%



11%

1,132

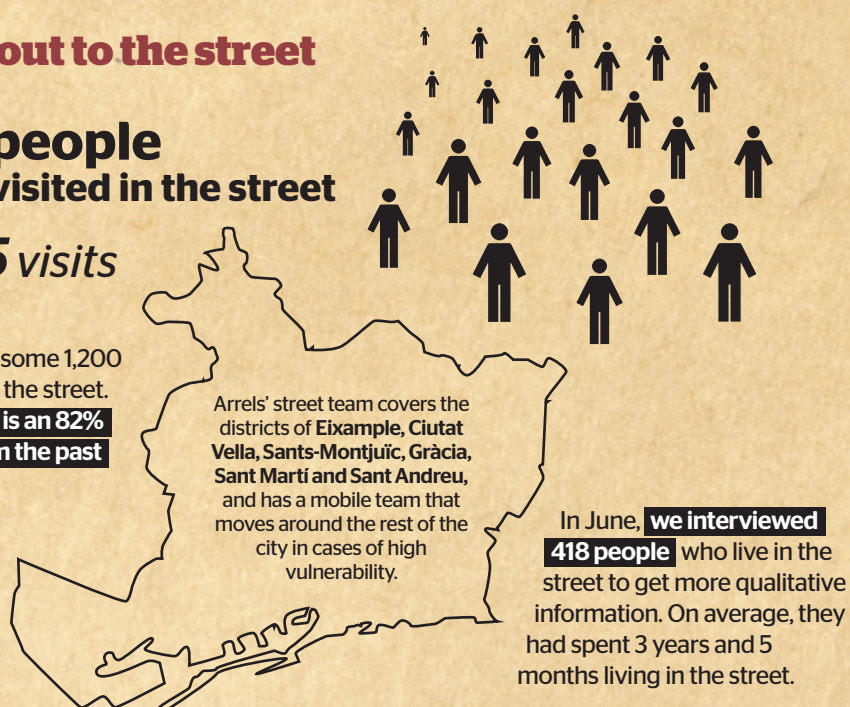
PEOPLE ATTENDED TO FOR THE FIRST TIME

14,700 HOMELESS PEOPLE ATTENDED TO IN 32 YEARS OF ARRELS' EXISTENCE

We went out to the street

530 people visited in the street
5,305 visits

In Barcelona, some 1,200 people live in the street. This number is an 82% increase from the past 11 years.



Arrels' street team covers the districts of Eixample, Ciutat Vella, Sants-Montjuïc, Gràcia, Sant Martí and Sant Andreu, and has a mobile team that moves around the rest of the city in cases of high vulnerability.

In June, we interviewed 418 people who live in the street to get more qualitative information. On average, they had spent 3 years and 5 months living in the street.

We provided useful services



2,220 people used the services in our open centre.
• A 13% increase from 2018
• Twice as many as 5 years ago



958 people used our showers service.



1,352 people used our clothes service.



596 people left their bags with us.*
*Barcelona does not have a public bag checking service for homeless people.



We provided accommodation

240 people
16 people started living in a flat
72,195 nights of housing
54% of our budget for housing and social support

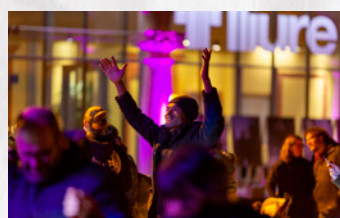


We worked as a team

398 volunteers
68 workers
5,726 members and donors
271 legal aids

We advance causes to make possible #nobodysleepingonthestreet

Art that informs



Through artistic and cultural initiatives, routes through Barcelona, and actions like Intemperie we have given visibility to the problems faced by homeless people.

Living on the street in Barcelona: a guide



We created a guide that collects advice given by people who sleep or have slept in the street together with over 70 useful resources that people can directly access.

We expanded Arrels' residency



In 2019 we rehabilitated the Pere Barnés residency to accommodate 41 people who have lived in the street and who have fragile health. Soon the construction work will be finished.

We defended rights



We assessed the legal situation of 185 homeless people who we know in terms of their residency rights and fines derived from difficulties associated with living in the street.

A look at ethics



We created a group for reflection and ethical action to bring new points of view to complex situations and pre-empt and face dilemmas that come up from day to day.

To remember and make visible



56 homeless people died in Barcelona in 2019. Several entities, including ours, joined together to remember them and denounce that living in the street takes years off homeless people's lives.

Financial transparency

How did we distribute the expenses?

TOTAL EXPENSES:
€4,004,446.93



54%
housing and
social support



16%
first reception,
basic services,
and street teams



12%
structure and
volunteering



11%
sensitization and
political impact



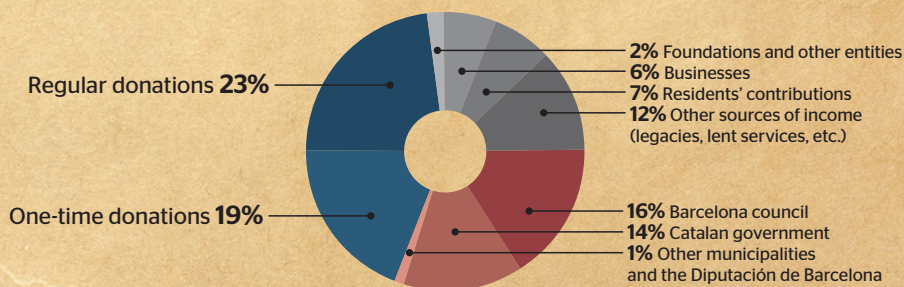
7%
occupational
workshop

Where does this income come from?



70% **PRIVATE FINANCING**
30% **FINANCING PUBLIC**

TOTAL INCOME:
€3,934,769.52



Economic figures are pending audit. Throughout the year, we will explain the economic situation of the entity.

Get involved!

☎ 93 441 29 90

🕒 From Monday to Friday / From 9:30h to 14h and from 16h to 19:30h

🏦 La Caixa: ES43 2100 0975 2802 0006 5046

Triodos Bank: ES18 1491 0001 2120 1336 6022

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